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NOTICE TO INSURANCE PATIENTS

1. Your insurance is a contract between you, your employer and your insurance company. We are not a party of that contract.
2. Our fees are generally considered to fall within the acceptable range for MOST insurance companies, and therefore are covered up to the maximum allowable benefit determined by each carrier. This applies only to companies who pay a percentage (such as 50% or 80%) of the Usual, Customary and Reasonable (UCR) fees for this region. Thus, our fees are considered U.C.R. by most companies. This statement does not apply to companies who reimburse based on the arbitrary “schedule” of fees, which bares no relationship to the current standard and cost of care in this area.
3. Not all services are a covered benefit in all contracts. Some insurance companies arbitrarily select certain services that they will not cover.

We must emphasize that as dental care providers, our relationship is with you, not your insurance company. While the filing of insurance claims is a courtesy we extend to our patients, all charges are your responsibility from the date the services are rendered.

Your co-payment of 35%-50% will be collected following each appointment and is dependent upon the dental treatment provided. Any balance remaining after insurance payment is the responsibility of each patient.

We will be happy to submit your insurance claims for you. In order for us to submit your claims to your insurance company it is necessary for you to provide us with the following information.

1. Name of insurance company
2. Complete address of your insurance company
3. Subscribers social security number and birth date
4. Group number of subscriber
5. Employer

It is your responsibility to inform us when your insurance carrier changes. Your employer and your insurance company do not notify the dentist when your insurance changes, they will notify YOU! Therefore it is important that you read all the correspondence that your insurance company or your employer sends you regarding your insurance and notify your dentist of changes. We will give you an “insurance information form” to complete with your new information so that we can update your records.

Insurances that we do not participate in or accept

1. Federal Blue Cross/Blue Shield- the patient is responsible for payment at time of service. We will submit the claim for you and the insurance will send you the payment.
2. We DO NOT participate in any dental plans except Delta Dental
3. Medicare or Medicaid
4. DDP Delta, Tri Care Delta and Delta Retiree
5. Healthy Kids Gold

Comprehensive Dental Care in a Caring, Gentle Manner
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